Dream Connections inc.  
role/purpose/philosophy Services

For all staff providing services to the Intellectually and Developmentally Disabled

# Overview

Dream Connections, Inc. was founded in 2008 with the vision of being committed to having highly trained, knowledgeable, skillful, effective, efficient, and caring staff with a whole focus of working together as a single team for the best interest and benefit of each individual client we serve.

All staff will be equally respected for his or her skills and abilities with equal input and output to create the best possible working environment that sustains a positive and caring attitude for the clients we serve.

The day program is operated out of the Valdese office located at the Old Rock School and is supervised directly by the Day Services Coordinator (QP). Participants are staffed either individually or in group as need is determined and agreed upon by the participant’s team and the Utilization Management (UM) department at the MCO. Participants will either receive Day Activity (state funded) Community Networking or Day Supports (Innovations) while served from the day program.

The Alternative Family Living (AFL) services are supervised by the AFL coordinator (QP) who is located in Valdese. Participants receive Residential Supports (I), Personal Care (I), In Home Skill Building (I) or Family Living (state).

Community Guide (Innovations or B3) are supervised and provided by the Community Services Coordinator (QP)

DCI is Nationally Accredited, through CARF and providing the following services:

|  |  |  |
| --- | --- | --- |
| Community Networking |  Personal Care |  In-Home Skill Building |
|  Supported Employment - Indiv. / Group |  Home Modifications |  Adult Day Program |
|  Residential Supports (1-4) (AFL) |  Respite - Individual / Group |  Residential Rentals |
|  Community Guide—Innovations |  Community Guide—B-3 |  Day Activities |
|  Day Supports |  |  |

## Our Role

Dream Connections serves persons with developmental and intellectual disabilities. All services meet local, state, and federal regulations. DCI’s operation standards are set by the North Carolina Department of Health and Human Services and the local MCO (Partners BHM and Smoky Mountain Center), which has an ongoing monitoring process to ensure the quality of services provided.

We will develop a thoughtful plan, designed to meet each individual’s unique needs with the involvement of the person served and their loved ones. Goal updates are done as needed with valuable input from the participant’s direct care staff and QP.

We will protect the privacy of the participant and the integrity of the program by following the rules and regulations set forth in NCGS 122-C, APSM 45-2, Clinical Coverage Policy and the Innovations Technical Guide.

***Dream Connections will assist, advocate, and empower persons with disabilities.***

## Our Purpose

Dream Connections, Inc. offers Innovations waiver (Medicaid) and state funded services to children, adolescents, and adults that have single or multiple service needs. The counties DCI serves include:

|  |  |  |
| --- | --- | --- |
| Alexander |  Alleghany |  Ashe |
|  Avery |  Burke |  Caldwell |
|  Catawba |  Cleveland |  Gaston |
|  Iredell |  Lincoln |  Surry |
|  Watauga |  Wilkes |  Yadkin |

## Our Philosophy

Our Mission:

DCI is devoted to providing dedicated and comprehensive services to assist, advocate, and to empower persons with intellectual and/or developmental disabilities to fulfill their life to the fullest, maximize their opportunities to be independent, and to be included as members of their communities.